SPORTENZIA

QUICK GUIDE

MAGNETIC USB-C CHARGING CABLE FOR SHOKZ AND WAHOO TRACKR

1 m USB-C cable with a magnetic connector to charge several Shokz bone-conduction headphones and the Wahoo TRACKR HEART RATE chest strap. Plugging in, compatible models, safety and troubleshooting on one page.

REF. CA007 · SHOKZ OPENRUN, AEROPEX, OPENCOMM; WAHOO TRACKR · USB-C, 1 M, 5 V / 1 A



Before plugging in

The connector sits on the device's two charging contacts; the magnet pulls it the right way round. Check that your model is in the list below: other Shokz products use a different connector and this cable will not charge them.

Charging

1. **Plug the USB-C end** into a charger, a computer or a power bank: a standard 5 V USB source is all it needs.
2. **Wipe the contacts** on the device and on the connector with a dry cloth: no sweat, no sand, no moisture.
3. **Bring the connector** to the charging area, gold contacts facing the device: the magnet seats it by itself. If it pushes away, turn it over.
4. **Check the charging indicator** on the device: it must come on. Stay nearby during the first charge.
5. **Detach the connector** once charging is complete, holding it between two fingers, never by pulling on the cable.

Compatibility

COMPATIBLE	NOT COMPATIBLE
Shokz OpenRun, OpenRun Mini, OpenRun Pro	Shokz OpenRun Pro 2, OpenMove, OpenFit, OpenDots
Shokz Aeropex (AS800)	Shokz OpenSwim, OpenSwim Pro (S710 / S711)
Shokz OpenComm, OpenComm2, OpenComm2 UC	Shokz Xtrainerz (S700)
Wahoo TRACKR HEART RATE	

Specifications

Length	**100 cm**	Plug	**USB-C**
Connector	**Magnetic**	Power	**5 V / 1 A**
Jacket	**PVC, black**	Contents	**1 cable**

ELECTRICAL SAFETY

- Standard 5 V USB source only: no high-voltage fast charger.
- Never charge a wet device: dry it first, contacts included.
- Split jacket, exposed wires, connector getting hot: discard the cable.

IF IT DOES NOT CHARGE

- Dirty or damp contacts: clean them with a dry cloth.
- Connector the wrong way round: the magnet must pull it in, not push it away.
- Weak source (USB port on a keyboard or monitor): try a wall charger.
- Model not in the list: the connector is not the same.

Need help?

sportenzia.com/pages/contact

Our team answers your questions about compatibility and use.

© 2026 Sportenzia. All rights reserved.